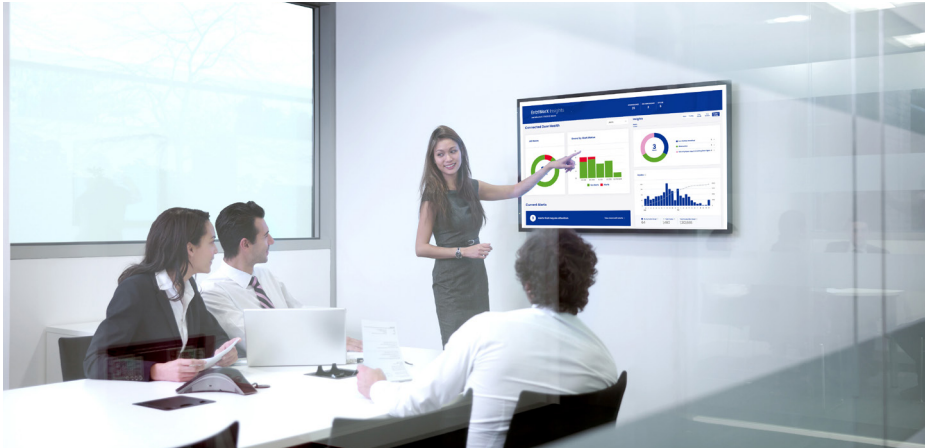# EntriWorX Operation

Increased transparency and security in building operation

Full overview and plannable processes

High reaction speed and data-based
- Intuitive dashboards
- Remote monitoring of several decentralized systems
- Real-time notification about unexpected events such as malfunctions or blockages

Reduced downtime
- Troubleshooting instructions
- Maintenance and repairs as needed

Transparency
- Display of the current operating/ locking status of the door as well as usage trends of access points

dormakaba Service
- 24/7 Remote-Support by dormakaba Service-Analysts
- Maintenance based on real needs

We increase your productivity

The security profile of a building always includes the professional maintenance of its access solutions.

With round-the-clock operation, the reliability of the systems is a crucial element of guaranteeing the protection and trouble-free control of the flow of people.

EntriWorX Insights is part of our innovative **EntriWorX EcoSystem** and the solution for more efficient building management.

The data-based analyses show you in real-time and also in retrospect all relevant operating and performance data of your entire network of connected doors.

The web application EntriWorX Insights allows you or our dormakaba Service to analyze the door operation data anytime and from any location. If there is a malfunction, the door reports it autonomously and notifies you via push message to your smartphone, smart watch or via email. This lets you react to malfunctions immediately and reduces downtime to a minimum.

Facility management or dormakaba Service therefore receives the right information at the right time – more efficiency, no interruptions, quick troubleshooting.

An essential element of **EntriWorX Insights** is that the operating quality of your access systems is maximized and that you are assured first-rate services on anything involving your access systems.

Factsheet

More productivity with EntriWorX Operation
Our digital solutions for more efficient facility management

EntriWorX Door Insights
Access to insights for smart building operations

High reaction speed
- Malfunctions reported in real time
- Troubleshooting instructions provided
- About 50% of malfunctions can generally be corrected quickly and easily by facility management.

For better building sustainability
- Minimizing any business interruption, saving costs for call-outs and improving the CO_2 footprint for your building sustainability.
- Optimize your energy efficiency.
- Instantly fix unwanted door open stays.

Proactive management
- With always-on connectivity, the operation, maintenance and repairs are adapted to current needs and do not adhere to any predefined maintenance schedule.

Various dashboards
- View not only a single door but your entire network of connected doors in a single, centralized dashboard.
- Thanks to clear, highly visual and interactive graphics, information and data patterns are quick and easy to understand without any specialist knowledge.

Full insights when it counts

Our EntriWorX Insights web application

- Various easy-to-use dashboards for every user in your organization

- Real-time insights to act upon and historic data insights for deeper analysis

- Own customer user management with no user limits

- No own infrastructure required. Ready to run, when first door is connected

- Possible data integration via API - Also for your own building management systems

Integration for new EntriWorX door solutions	**Integration for existing solutions**	**Data integration into customer systems**
Directly via the already installed EntriWorX Unit	With the dormakaba Entrivo IoT Connector	Via the API interface or Insights web app

EntriWorX Operation increases your productivity

Control of multiple buildings, anytime and from anywhere

EntriWorX Supported Service

For smarter, more efficient service support

Remote Support

- EntriWorX Supported Service enables experienced dormakaba service teams to remotely interact with your doors in the event of an issue, potentially saving the need for a physical call-out and minimizing door downtime.

Optimize response

- If a reactive call-out is required, EntriWorX Supported Service teams will have access to the real-time data from the door before they head to the site.
- This ensures that the right people with the right parts are sent, so that issues can be resolved faster and more efficiently.

Expert analysis

- With historic door and network level data available to our dormakaba Service experts, they can analyze the information specific to your connected installed base for fully customized service management that is focused on prevention.

Needs-based visits

- With information never before available without being physically on-site, your dormakaba Service department can ensure that visits are only made when they are really necessary.

EntriWorX Integrate

Seamless integration for own ecosystems

Seamless API integration

- Integrate door data into your smart building system for holistic insights across your ecosystem to maximize the value of your door insights.

Smarter ecosystems

- With comprehensive data on door performance and usage delivered for your analysis via the API, you can utilize insights to act swiftly today and enhance your ecosystem for the future.

Optimize efficiency

- Combining smooth integration into your existing systems with detailed door data enables you to manage your access infrastructure in the most efficient way and minimize business disruption – saving you time and money.

Use of IoT

- Recommended for organizations that have experience or are familiar with other IoT solutions and have the technical capability to successfully integrate the raw data into the platforms of your choice.

Curious?
We'll be glad to advise you.

Service for automatic doors
T +49 800 5 240 246 (toll free from within Germany)
service.ens.de@dormakaba.com