



**dormakaba care**  
thinks of every-thing for your  
peace of mind.

Given the increasing complexity of the software application environment and in the wake of digitalisation, issues such as cyber security and strict data protection regulations top the agenda when it comes to your company's security. You are therefore faced with the challenge of keeping everything under control and of identifying risks an early stage.

dormakaba care ensures that your dormakaba access control and time recording solution is always secure and up-to-date – in both new and existing installations. Regular maintenance guarantees the highest possible standard of cyber security and compliance, maximises operational reliability and increases ROI.

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without notice.



dormakaba.com

Stay up-to-date and secure



dormakaba care

**Why regular access control and time recording maintenance is so important:**

- cyber security and compliance
- operational reliability
- investment security

**dormakaba care**  
**Our premium service for  
your dormakaba solution**

Keeping your access control and  
time recording secure and up-to-date

**Access control and time recording:**  
stay on the safe side.

**dormakaba access control and time recording solutions offer outstanding reliability, reflecting our aim to sustainably secure your business operations and to protect people, values and data. An increasingly important aspect of this is regular maintenance.**

**This applies to the hardware, and even more so to the software in your dormakaba systems.**



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## Maximum cyber security and compliance



### Always up-to-date

The software application environment is changing at an ever-faster pace. This is accompanied by a growing threat of cyber attacks. A dormakaba care maintenance agreement ensures that your dormakaba software is always up-to-date.



### Proactively informed

dormakaba can inform you proactively of any new potential security requirements and supply the latest security patches and updates for your dormakaba software.



### Permanently tested

You benefit from the latest findings yielded by extensive internal and external tests of the IT security of dormakaba access solutions, including penetration tests by independent IT experts.



### Compliance with data protection laws

Your dormakaba access systems remain compliant with data protection regulations. The EU General Data Protection Regulation (EU GDPR) explicitly demands knowledge and use of current state-of-the-art technology. Otherwise, as the operator, you risk penalties for breaching regulations.

## Maximised operational reliability



### Reliable access

Regular maintenance and system checks minimise the risk of failure due to hardware problems and ensure that dormakaba software is compatible with the system environment (Windows 10, SQL server). This guarantees a smooth people flow for employees, customers and visitors and thus efficient business operations.



### Help on hand

In case of support requests or malfunctions, you will receive fast and targeted support from dormakaba. Our service hotline, remote support and local service engineers quickly restore system security and normal operation.

## Higher investment security



### Enduring value

Your dormakaba solution retains its value and full functionality across its service life while you benefit from continuous system development.



### Extended service life

System life can be extended, thus optimising total cost of ownership.



### New possibilities

Continuous updates optimise the performance and security of your dormakaba software. The purchase of any necessary upgrades opens up completely new functionalities and possibilities.

## Security health check

### Our integrated security health check provides valuable system analysis support

- Get reliable, even more efficient support in the event of faults.
- Take advantage of new internal or external developments.
- The need for updates is identified at an early stage and security patches can be integrated quickly.
- dormakaba is only supplied with data relating to the status of your software and hardware. Personal and company-related data remain securely stored with you.
- dormakaba pledges to only use the data for the purpose of system analysis.
- You have constant access to the data stored at dormakaba and can revoke your consent at any time.

